

# VESTEL BEYAZ ESYA MANAGEMENT SYSTEMS POLICY

VESTEL, together with all of its internal and external shareholders, is aware of the fact that a positive approach to health, safety, environment, energy, and information security with a total quality manner, which complies with the relevant objective and context and supports strategic direction and is open to sustainable improvement, is essential for efficient and effective management. Our primary aim in product and after-sales services is to provide performance, ensure security, deserve our customers' trust, gain customer satisfaction and loyalty, become the market leader, contribute to the environment, provide energy performance and information security and ensure occupational health and safety.

## Under the Quality Policy:

- We will offer high quality products and services, which meet customer demands and expectations, at more affordable prices and more quickly than our competitors, and maintain this performance.
- We will spread advanced quality techniques to provide efficient applications of the quality system in every activity.
- We will raise awareness about safety and responsibility amongst our employees, suppliers, and shareholders in a humanistic manner and support their creativity to develop better products and services that meet the expectations of customers.
- We will ensure that our products comply with all national/international industrial laws and standards.

## Under the Environmental Policy:

- With the circular economy perspective, we will minimize the environmental impacts in all processes from design to manufacturing, in the supply chain and throughout the entire life cycle of the products.
- For combating the climate crisis, we will carry out studies for the evaluation of climate risks and opportunities, reducing our carbon footprint and transition to a zero carbon economy, and we will regularly check emission parameters to prevent air pollution.
- We will increase the use of renewable energy and energy efficiency studies in our processes.
- We will work to reduce environmental impacts by developing energy and water efficient, environmentally friendly products, and for this purpose, we will ensure that product designs and technology are constantly developed and improved.
- We will reduce the consumption of natural resources, especially raw materials, energy, water and chemicals, during the design and manufacturing stages.
- We will ensure responsible and reasonable use of water, improve water performance, and assess water stress and risks.
- With a zero waste management and life cycle approach, we will ensure that waste generation is prevented using the best available technologies in all our activities, and if it cannot be prevented, wastes will be reduced, reused, recycled; and sent for energy recovery as a last resort.
- We will increase the use of recycled, recyclable, renewable materials in products; we will carry out durability and repairability studies.
- We will perform works to increase the environmental awareness and performance of our internal and external stakeholders, especially the climate crisis, by using all our communication resources.
- We will ensure that best practices are developed beyond the obligations by fulfilling the compliance obligations of national and international legislation on the environment and by following other global developments, scientific research and current technologies related to environmental management.
- We will ensure the evaluation of environmental impacts of new products, investments, mergers, acquisitions, due-diligence processes the establishment of environmentally friendly facilities through the implementation of this Policy, the protection of the environment, and the management of emergencies and environmental risks.
- We will protect the ecosystem with the natural resource and environmental management strategies and manage our impacts on biodiversity in line with sustainable development goals.

## Under the Energy Policy:

- We will use efficient, environmentally friendly technologies, equipment and services to continuously improve our energy performance and increase the rational and efficient use of energy.
- We will increase the use of renewable energy sources.
- When designing new projects, we will apply the best available technologies and give priority to the design of products with energy efficiency and high energy performance.
- In order to achieve energy consumption reduction objectives, we will raise awareness about energy efficiency by ensuring the participation of all stakeholders with an effective internal and external communication strategy, and we will support the use of new technology and creative ideas.
- By benchmarking our energy performance with the best one and similar ones in the world, we will identify areas for improvement in energy efficiency and carry out energy audits regularly in order to achieve energy objectives.
- We will purchase energy-saving, efficient, new technology products and services.

## Under the Occupational Health and Safety Policy:

- All levels are responsible for occupational health and safety. We will create a safe workplace environment by eliminating the hazardous and unhealthy conditions that may arise during our activities at Vestel, by placing emphasis on the assessment and management of the potential impacts of workplace risks on employees, subcontractors, sub-industry companies, visitors and our solution partners. For this purpose, we will provide consultation and participation opportunities to employees and employee representatives in order to identify the needs and expectations of our employees and other interested parties regarding OHS.
- We will continuously improve our OHS performance by using the best available technologies. We will follow up the effectiveness of the trainings by providing resources and opportunities for OHS trainings that may be required.
- By adopting the "job fit to employee and employee fit to job" principle, we will conduct risk analysis of unsafe situations and unsafe acts in the workplace in order to prevent or reduce injuries, occupational accidents and occupational diseases. We will eliminate or minimize these risks by preparing and implementing preventive plans. By reviewing the working conditions frequently, we will apply for measures in the failing fields, and we will provide resources for these measures.

## Under the Information Security Policy:

- We will protect the confidentiality, integrity and availability of information assets.
- We will ensure business continuity by taking into account the applicable information security conditions, risk assessment and risk processing results.

## Under the all Management Systems:

- We will comply with legal obligations, compliance obligations, administrative requirements and the rules of the organizations we are a member of.
- We will comply with the requirements of Quality, Environment, Energy, Occupational Health and Safety and Information Security Management Systems standards.
- In order to continuously improve and increase the effectiveness of Management Systems, we will encourage participation and a culture of innovation among stakeholders, and we will provide adequate and appropriate resources for these.
- We will provide continuous training to our employees so that they acquire the right behaviour habits regarding quality, environmental awareness, energy efficiency, information security and potential health and safety risks.
- We will conduct risk and opportunity analyses of all management systems.
- We will uninterruptedly continue our sustainability efforts.

In order to achieve these goals, **WE ARE COMMITTED** to ensuring the continuity of improvements and following up the decisions we made by renewing our policy in line with the current conditions and developments.

## OUR MISSION

Vestel Beyaz Eşya A.Ş., with its management systems for quality, environment, energy, occupational health and safety, and information security, and with the CONTINUED IMPROVEMENT principle it has adopted, offers its customers all around the world economical, innovative, environmentally-friendly and competitive products which meet their expectations.

## OUR VISION

To be a technology company that creates social and environmental benefits with its accessible and smart products that make life easier.

HASAN UĞUR  
General Manager  
22.09.2023

Uncontrolled copy not approved on paper.



Vestel Beyaz Eşya Sanayi ve Ticaret A.Ş.  
www.vestel.com.tr

Merkez Adres: Büyükdere Cd. No:199 Levent PK:34394  
Şişli - İstanbul \ TÜRKİYE  
Tel:(+90)212 422 00 00 (pbx) Fax:+90 212 422 01 06  
Merkez Mersis No: 0-9250-0672-7800028

Manisa Şube Adres: Manisa OSB III.Kısım Keçiliköy Mahallesi  
Mustafa Kemal Bulvarı No:10 Yunus Emre \ Manisa  
Teh:(+90)236 226 30 00 (pbx) Fax:+90 236 226 30 35  
Manisa Şube Mersis No: 0-9250-0672-7800017

